

# MOR

## Tire Repair Program



# Tire Repair Material



## MOR Passenger/Light Truck One-Piece Repair

Item #	Description	UOM
<b>6MOR</b>	MOR Passenger/Light Truck/Truck 1/4", 6mm, One-Piece Repair	Box of 14
<b>10MOR</b>	MOR Light Truck/Truck/Ag 3/8", 10mm, One-Piece Repair	Box of 10



## MOR Passenger/Light Truck Two-Piece Repair

Item #	Description	UOM
<b>MOR2PC6</b>	MOR 6mm, 1/4" Two-Piece Repair System	Box of 20 Repairs & Stems
<b>MOR2PC10</b>	MOR 10mm, 3/8" Two-Piece Repair System	Box of 20 Repairs & Stems

\*Injury angles greater than 25° must be repaired using a two-piece repair method



## MOR Tire Repair/Service Chemicals

Item #	Description	UOM
<b>704MOR</b>	MOR Pre-Buff Cleaner, Quart	Each
<b>760MOR</b>	MOR Fast Dry Vulcanizing Fluid, 8oz	Each
<b>738MOR</b>	MOR Security Coat, 16oz	Each

## MOR Benefits

- Reduce Customer Cost
- Reduce facility Cost
- Improving efficiencies by eliminating shipping costs and labor cost
- Standardized program
- Reduce liabilities by using an approved product

# Product Catalog



## Tire Repair Tools and Accessories

Item #	Description	UOM
270	1/4", 6mm, Carbide Cutter (Use with 6MOR and 6SMOR)	Each
S1040	Quick Change Adapter for 270 Cutter	Each
271/38	3/8", 10mm, Carbide Cutter (Use with 10MOR & 10SMOR)	Each
S1041/38	Quick Change Adapter for 271/38 Cutter	Each
S1035	F/R 1/2" Drill With Handle, 500 RPM w/Exhaust Kit	Each
CP873K	Low Speed Buffer w/Exhaust Kit	Each
RH107	Flared Contour Wheel	Each
TECHS892	Texture Brush, 3" (75mm), w/Washers	Each
S1047	Quick Change Long Arbor	Each
913	8" (200mm) Slip Joint Pliers	Each
915	Spiral Cement Tool	Each
919	Pointed Awl	Each
933	Rubber Scraper	Each
936	1/8" Stitcher	Each
951	Markal Hex White Paint Stick	Dozen
973	Diagonal Pliers	Each
S999	Air Powered Vacuum	Each
947W	Quik Stik White Mini Twist Paint Marker	Dozen
947Y	Quik Stik Yellow Mini Twist Paint Marker	Dozen
ALSFL501R	Straight Light, 500 lumen	Each
JS78606	LED Slim Lite Hand Held Inspection Light	Each
TRT-105	One Piece Repair Injury Measuring Tool	Each
MOR2DC	MOR Two Drawer Cart with Lock	Each







## ONLINE ORDERING PORTAL

[www.techtirerepairs.com/joe](http://www.techtirerepairs.com/joe)

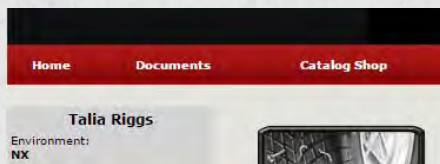
## How to Login

1. Go to [www.techtirerepairs.com/joe](http://www.techtirerepairs.com/joe)
2. Sign in with the USER ID and Password provided for your location. You will see the home screen once you have signed in.



## How to View Training Materials

1. Choose 'Documents' in the menu bar.
2. Select the links to view different repair manuals, charts, and videos.



## How to Track Orders

1. To view your orders choose 'Order Status' on the menu bar. Here, all orders are visible.
2. When you choose a specific order you will see more detail of the order.
3. To view invoices choose 'Invoices' on the menu bar. Here, all invoices are visible.

Order Number	P.O. Number	Entered Date	Request Date	Order Total	Status
512014	04/14/2013	04/14/2013	04/15/2013	165.23	Open
514314	04/14/2013	04/14/2013	04/15/2013	165.23	Open
514314	04/14/2013	04/14/2013	04/15/2013	165.23	Open
514314	04/14/2013	04/14/2013	04/15/2013	165.23	Open
514314	04/14/2013	04/14/2013	04/15/2013	165.23	Open
514314	04/14/2013	04/14/2013	04/15/2013	165.23	Open
514314	04/14/2013	04/14/2013	04/15/2013	165.23	Open
514314	04/14/2013	04/14/2013	04/15/2013	165.23	Open
514314	04/14/2013	04/14/2013	04/15/2013	165.23	Open
514314	04/14/2013	04/14/2013	04/15/2013	165.23	Open

ORDER #	512014	SHIP TO #	512014
ORDER TOTAL	165.23	SHIP TOTAL	165.23
CUSTOMER #	000000	STATUS	Open

Invoice Number	Invoice Date	Due Date	Order Number	P.O. Number	Invoice Amount	Amount Due
512014	04/14/2013	04/15/2013	512014	04/14/2013	165.23	165.23
514314	04/14/2013	04/15/2013	514314	04/14/2013	165.23	165.23
514314	04/14/2013	04/15/2013	514314	04/14/2013	165.23	165.23
514314	04/14/2013	04/15/2013	514314	04/14/2013	165.23	165.23
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514314	04/14/2013	04/15/2013	514314	04/14/2013	165.23	165.23
514314	04/14/2013	04/15/2013	514314	04/14/2013	165.23	165.23
514314	04/14/2013	04/15/2013	514314	04/14/2013	165.23	165.23

4. When you choose a specific invoice you will see more detail.
5. To view shipments choose 'Shipments' on the menu bar. Here, all shipments are visible.
6. When you choose a specific shipment you will see more detail including tracking numbers.

Invoice #	512014	SHIP TO #	512014
ORDER #	512014	SHIP DATE	04/14/2013
SHIP TO #	512014	SHIP DATE	04/14/2013
SHIP TO #	512014	SHIP DATE	04/14/2013
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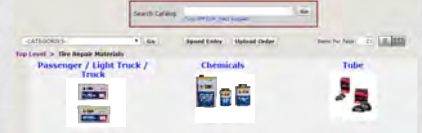
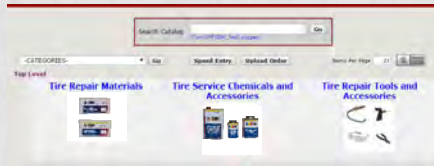
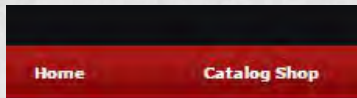
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514314	514314	UPS	1Z1234567890123456	514314	514314	514314

SHIP #	512014	SHIP TO #	512014
ORDER #	512014	SHIP DATE	04/14/2013
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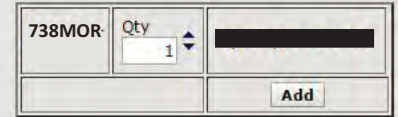


# How to Place an Order

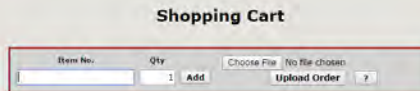
1. To begin your order, select 'Catalog Shop' on the menu bar.
2. Here you will see the Main Product Categories.
3. Some categories have subcategories as seen here.



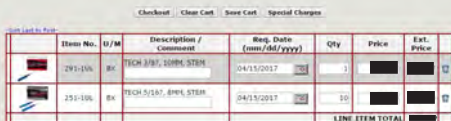
4. This is a view of the item list within a category.
5. You can select individual items for more detail.
6. Enter the desired quantity and select 'Add' under the price to add to cart.



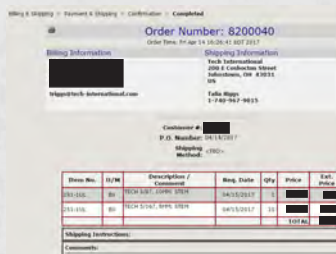
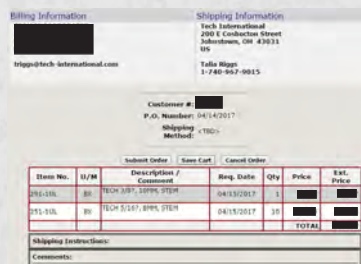
7. You can search for items in any section of the catalog using the search bar.
8. You can also place your order using 'Speed Entry'; however, you must use exact item numbers.
9. Select 'View Cart' on the menu bar.



10. When ready to submit order select 'Checkout' when viewing cart.
11. Billing and Shipping information will automatically populate - Select 'Continue'.
12. Complete the payment and shipping information.



13. After reviewing your order for the final time, select 'Submit Order'.
14. You will receive an order confirmation in the portal as well as an email copy.



**Business Ship Days to Each Location**

J.O.E. Support: 740.967.9015 ext. 1227  
clawless@trc4r.com

# TRAINING SUPPORT

## Training Support

At TECH University we Teach Each Customer How to use our products and properly repair passenger, light truck, truck, and OTR tires. Proper tire repair techniques are important to ensure safety on the road. Trained tire technicians increase efficiency, reduce comebacks, and build customer relationships by protecting your customers' investment in tires.

## Webinar Training

TECH University training is provided to all locations through a pre-recorded webinar that covers the following topics:



### Nail Hole Tire Repair

- Introduction to MOR Tire Repair Materials
- Tire Industry Guidelines for Puncture Repair
- When to use One-Piece versus Two-Piece Repairs
- Installation procedures for One-Piece and Two-Piece Repairs
- Overview of training materials – charts, videos, etc.



### Online Ordering Portal – J.O.E. (Just Order Electronically)

- How to Login
- How to View Training Materials
- How to Track Orders
- How to Place an Order



Each MOR location will receive a link to access the training webinar. The webinar is also available through the Documents tab in J.O.E.

## Training Resources

Printed versions of One-Piece and Two-Piece tire repair charts will be provided to each MOR location. Additional printed charts are available upon request.

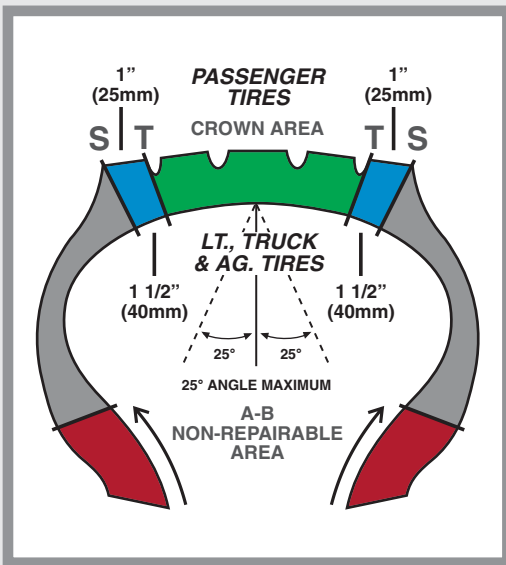
Electronic versions of the training webinar, tire repair charts, and tire repair videos are also available through the Documents tab in J.O.E.

**Product and Training Support Contact: 1-740-966-8055**  
**or email at [training@tech-international.com](mailto:training@tech-international.com)**

# TECH TIP

## One-Piece Repair Versus Two-Piece Repair WHAT SHOULD I USE?

First, identify the approximate angle of the puncture injury with a probe. Use a One-Piece method if the angle of injury is less than 25° and a Two-Piece method if the angle of injury is greater than 25°.

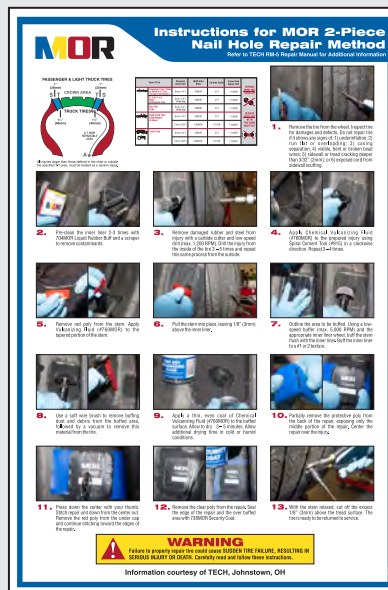


(T-T) CROWN AREA (shown in green):  
Repair up to 1/4", 6mm injury

(S-T) SHOULDER AREA (shown in blue):  
Non-Repairable, measured 1" (25mm) from  
the outside edge of the tread

(A-T) NON-REPAIRABLE AREA

\*Injury angles greater than 25° must be  
repaired using a Two-Piece repair method.  
When in doubt, use a Two-Piece method.





# **Contact TECH**

## **Corporate Headquarters**

200 E. Coshocton Street

Johnstown, OH 43031

Phone: 1-800-433-8324 or 1-740-967-9015

## **Online Ordering Portal (J.O.E.) Support**

Phone: 1-740-967-9015, ext. 1227

[clawless@trc4r.com](mailto:clawless@trc4r.com)

## **Product and Training Support**

Phone: 1-740-966-8055

[training@techtirerepairs.com](mailto:training@techtirerepairs.com)

## **Customer Service Department**

Phone: 1-800-705-2206

Fax: 1-740-967-1039

[techorders@techtirerepairs.com](mailto:techorders@techtirerepairs.com)

## **Sales Support**

740-967-9015 ext. 1451

[clawless@trc4r.com](mailto:clawless@trc4r.com)

740-967-9015 ext. 1275

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**[www.techtirerepairs.com](http://www.techtirerepairs.com)**